
CMCS Informational Bulletin

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FROM: Cindy Mann, Director
Center for Medicaid and CHIP Services

SUBJECT: **Funding Opportunity: Support for Demonstration Ombudsman Programs
Serving Medicare-Medicaid Enrollees**

Today, the Centers for Medicare & Medicaid Services (CMS) is releasing a Funding Opportunity Announcement (FOA) designed to support states in providing Medicare-Medicaid enrollees with more person-centered, coordinated care through Demonstration Ombudsman Programs.

Through this new opportunity, states can apply for funding to develop independent Demonstration Ombudsman Programs to support their current demonstrations through the Financial Alignment initiative. These programs will provide beneficiaries with access to new resources and person-centered assistance in resolving issues related to the demonstration. These programs will also monitor beneficiary experience and offer recommendations to the Centers for Medicare & Medicaid Services (CMS), the states, and participating plans on how the beneficiary experience could be improved.

The FOA is available at:

<https://www.cfda.gov/index?s=program&mode=form&tab=step1&id=09028306d8746a7697b172bdfd9b2807>

A fact sheet on today's announcement is available at: <http://cms.gov/Newsroom/Search-Results/index.html?q=&filter=Fact%20Sheets>

For more information on the Financial Alignment Demonstration:

<http://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialModelstoSupportStatesEffortsInCareCoordination.html>