

Managed Care in Rhode Island

This profile reflects state managed care program information as of August 2014. This profile only includes information on active federal operating authorities, and as such, the program start date may not reflect the earliest date that a program enrolled beneficiaries and provided services. Some states report populations and services available to program participants under the federal authority (e.g. Section 1115 waiver), so these features cannot be easily distinguished for each program.

Overview of Current Managed Care Programs

In July 2011, over two thirds of Medicaid beneficiaries were enrolled in one of five managed care programs. Rhode Island first began offering comprehensive, risk-based managed care twenty years ago with the introduction of its **Rite Care** program, which originally covered low-income children and families and has expanded over time to include low-income working families and children with special health care needs. Rite Care covers acute, primary and specialty care, pharmacy, and behavioral health services on mandatory across the state (except for foster care children, who may enroll on a voluntary basis). Older adults and individuals with disabilities (excluding dual eligibles) are generally required to enroll in one of the state's other managed care programs, Connect Care Choice and Rhody Health Partners. **Connect Care Choice** is a primary care case management program introduced in 2007 to provide primary care services and case management to most adults with disabilities. **Rhody Health Partners**, a comprehensive, risk-based program introduced in 2008, provides acute and primary care services to older adults and individuals with disabilities who are not enrolled in Connect Care Choice. In addition, most children can receive dental services through **Rite Smiles**, a statewide prepaid dental plan introduced in 2006. The state also operates a **Program for the All-Inclusive Care for the Elderly (PACE)** program, introduced in 2005, to provide all Medicaid and Medicare services to individuals age 55 and over who meet a nursing home level of care and live anywhere in the state except Prudence and Block Islands.

The state received federal permission to develop a network of community mental health organizations, serving as health homes, to coordinate behavioral health and primary care for Connect Care Choice beneficiaries with chronic mental illnesses. In 2013, the state also began integrating long term services and supports (LTSS) into its Rhody Health Partners program; LTSS for adults with developmental disabilities and behavioral health services for individuals with serious and persistent mental illnesses are not yet covered.

In February, Rhode Island expanded managed care primary care case management for adults without dependent children through an Alternative Benefit Plan Connect Care Choice Community Partners. This new expansion population is to be enrolled in existing Medicaid Managed Care programs in Rhode Island.

In October 2013 a 1932(a) SPA was approved to allow Rhode Island to fully integrate established, co-located primary care and behavioral health services with long term services and supports in order to provide a full continuum of care for Connect Care Choice members. The SPA altered the existing PCCM program to add MLTSS and a second level, entity-based PCCM to provide additional care coordination. It also made managed care available to duals for Medicaid-only services.

Currently, Rhode Island has the following managed care programs through 1115 authority: Connect Care Choice with PCCM and Fee-For-Service is statewide (1,643 enrollees); Neighborhood Health Plan of Rhode Island, a Medicaid MCO that is risk-based and capitated and statewide (88,949) enrollees; The PACE Organization of Rhode Island is risk-based and capitated, statewide except for Zip Codes Block Island 02807 (194 enrollees); United HealthCare Dental - Rite Smiles is a dental PAHP that is risk-based and capitated, and statewide (44,466 enrollees); and United HealthCare of New England is a commercial MCO that is risk-based, capitated and statewide (44,894 enrollees).

Participating Plans, Plan Selection, and Rate Setting

The state contracts with two plans, one of which is a **local, non-profit plan** (Neighborhood Health Plan of Rhode Island) and one of which is a **national, for-profit plan** (United HealthCare of New England). The state also contracts with a **national, for-profit plan**, United HealthCare Dental, to cover Rite Smiles beneficiaries. The state contracts with plans based on a competitive bidding process and sets rates using an actuarial process that accounts for age, gender, and eligibility categories.

Quality and Performance Incentives

Rhode Island requires Medicaid managed care plans to be accredited by the National Committee for Quality Assurance and to submit to the state HEDIS, CAHPS, and state-specific measures. Rhode Island was one of the first states to

implement a pay for performance program for Medicaid managed care plans; it rewards plans with incentive payments based on performance goals tied to six quality measures.

Table: Managed Care Program Features, as of August 2014

Program Name	Program for the All-Inclusive Care for the Elderly (PACE)	Rlte Care	Rlte Smiles	Connect Care Choice	Rhody Health Partners
Program Type	PACE	MCO	Dental PAHP	PCCM	MCO
Program Start Date	December 2005	January 2009			
Statutory Authorities	PACE	1115(a)			
Geographic Reach of Program	Statewide (except Prudence and Block Islands)	Statewide			
Populations Enrolled <i>(Exceptions may apply for certain individuals in each group)</i>					
<i>Aged</i>	X			X	X
<i>Disabled Children & Adults</i>	X (age 55+)		X	X (adults only)	X (adults only)
<i>Children</i>		X	X		
<i>Low-Income Adults</i>		X			
<i>Medicare-Medicaid Eligibles ("duals")</i>	X (age 55+)		X		
<i>Foster Care Children</i>		X	X		
<i>American Indians/ Alaska Natives</i>					
Mandatory or Voluntary enrollment?	Voluntary	Mandatory (except foster care children)	Mandatory	Mandatory	Mandatory
Medicaid Services Covered in Capitation <i>(Specialized services other than those listed may be covered. Services not marked with an X are excluded or "carved out" from the benefit package.)</i>					
<i>Inpatient hospital</i>	X	X			X
<i>Primary Care and Outpatient Services</i>	X	X		X	X
<i>Pharmacy</i>	X	X			X
<i>Institutional LTC</i>	X				

Program Name	Program for the All-Inclusive Care for the Elderly (PACE)	Rlte Care	Rlte Smiles	Connect Care Choice	Rhody Health Partners
<i>Personal Care/HCBS</i>	X	X			X
<i>Inpatient Behavioral Health Services</i>	X	X			X
<i>Outpatient Behavioral Health Services</i>	X	X			X
<i>Dental</i>	X		X		
<i>Transportation</i>	X	X			X
Participating Plans or Organizations	1. PACE Organization of Rhode Island	1. Neighborhood Health Plan of Rhode Island 2. United HealthCare of New England	1. United HealthCare Dental	1. Connect Care Choice - participating primary care providers	1. Neighborhood Health Plan 2. United HealthCare
Uses HEDIS Measures or Similar	NA	X			X
Uses CAHPS Measures or Similar	NA	X			X
State requires MCOs to submit HEDIS or CAHPS data to NCQA	NA	X	NA	NA	X
State Requires MCOs Accreditation	NA	X	NA	NA	X
External Quality Review Organization	IPRO				
State Publicly Releases Quality Reports	Yes				

Sources: Centers for Medicare and Medicaid Services (CMS), National Summary of State Medicaid Managed Care Programs as of July 1, 2011.

Kaiser Commission on Medicaid and the Uninsured. Profile of Medicaid Managed Care Programs in 2010. September 2011.

National Committee on Quality Assurance. NCQA Medicaid Managed Care Toolkit 2012 Health Plan Accreditation Standards. State Use of Accreditation as of February 2012.

Notes: Managed Care Organization (MCO); Prepaid Inpatient Health Plans (PIHP); Prepaid Ambulatory Health Plan (PAHP); Mental Health/Substance Use Disorder (MH/SUD); Healthcare Effectiveness Data and Information Set (HEDIS); Consumer Assessment of Healthcare Providers and Systems (CAHPS).

Primary Care and Outpatient Services include physician services, hospice, laboratory, imaging, FQHC, and other specialty services delivered in outpatient offices and clinics.

Institutional Long Term Care (LTC) includes Skilled Nursing Facilities (SNF) and/or Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IDD).

External Quality Review Organization activities are only required for MCOs, PIHPs, PAHPs, and other applicable entities with comprehensive risk contracts.

* Rhode Island operates its entire Medicaid program under a single section 1115 demonstration which combines Connect Care Choice, Rhody Health Partners, RlTe Care, and RlTe Smiles, all of which were previously operated under distinct demonstrations. According to the state's Financial Alignment Demonstration proposal, the true program start dates are: Connect Care Choice (2007), Rhody Health Partners (2008), RlTe Care (1993), and RlTe Smiles(2006). See <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/Downloads/RIProposal.pdf>.