

About the Technical Assistance and Analytic Support Program

The Centers for Medicare & Medicaid Services (CMS) is committed to supporting states' efforts to measure and improve the quality of health care for children and adults enrolled in Medicaid and the Children's Health Insurance Program (CHIP). CMS established the **Technical Assistance and Analytic Support (TA/AS) Program** to support states in collecting, reporting, and using measures for five Core Sets of Medicaid/CHIP quality measures: Adult, Child, Health Homes, Maternal and Infant Health, and Comprehensive Community Behavioral Health Clinics. This fact sheet describes the support available through CMS's TA/AS Program.

Technical Assistance and Analytic Support Topics

TA/AS for the Medicaid/CHIP quality measures is driven by states' needs and covers a wide range of topics, such as:

- Interpreting technical specifications for the Core Set measures, including applications across delivery systems, data sources, and data collection approaches.
- Assessing data quality to improve completeness and accuracy of state reporting of the Core Set measures.
- Designing and implementing quality improvement initiatives focused on the Core Set measures.

CMS welcomes suggestions for future TA/AS topics.

Technical Assistance and Analytic Support Vehicles

The **TA mailbox** is an important vehicle for requesting and receiving TA/AS related to collecting, reporting, and using the Core Set measures. Issues raised by states inform annual updates to the technical specifications and resource manuals, and suggest topics for cross-cutting TA. CMS uses the TA mailbox to disseminate information about TA/AS resources and events. The TA/AS Program includes several other vehicles:

- **Issue briefs, fact sheets, analytic reports, and toolkits** share data on Medicaid/CHIP quality of care and address high-priority topics for quality measurement and improvement.

How to Obtain Technical Assistance and Analytic Support

States may submit requests for technical assistance and analytic support to the TA mailbox at MACQualityTA@cms.hhs.gov.

- **One-on-one support** connects states with experts and resources to improve their collection, reporting, and use of Core Set measure data.
- **Virtual learning opportunities**, including webinars and learning collaboratives, provide a venue for shared learning among states about quality measurement and improvement.
- **CMS's quality conference** provides states with hands-on information and networking opportunities to support their Medicaid/CHIP quality measurement and improvement efforts.

Technical Assistance and Analytic Support Team

CMS's TA/AS team is led by Mathematica Policy Research in collaboration with the National Committee for Quality Assurance and the Center for Health Care Strategies.

CMS welcomes suggestions for resources that would assist states in collecting, reporting, and using the Medicaid/CHIP Core Sets of quality measures to drive quality improvement. States with TA questions or requests can contact the TA mailbox at MACQualityTA@cms.hhs.gov.

For Further Information

For more information about the Medicaid/CHIP Core Sets of quality measures, or for resources produced by the TA/AS Program, visit <https://www.medicaid.gov/medicaid-chip-program-information/by-topics/quality-of-care/quality-of-care-performance-measurement.html>.

To receive emails about TA/AS resources and events, please contact the TA mailbox at MACQualityTA@cms.hhs.gov.